

Original Research Article

Poor Responses to Patients' Deteriorating Physiological Parameters in Hospital: The Roles of Modified Early Warning Scoring System and Rapid Response System

"A stitch in time saves nine"

Comment [c1]: TITLE NEEDS MODIFICATION

ABSTRACT

Background. Most adverse events in hospitalised patients are often preceded by documented progressive deterioration of physiological parameters without appropriate responses. Modified Early Warning Score (MEWS) is a simple physiological score that was developed to aid early recognition of patient at risk of deterioration and assist in timely response.

Aim: To document and determine how early health care workers response to physiological parameters 72 hours preceding death and to sensitise and convince nurses and doctors about this simple scoring system.

Comment [c2]: NOT CLEAR. SHOULD PROOF READ WORK FIRST

Methodology: We reviewed case notes of 264 patients discharged alive and 243 patients who died in Ladok Akintola University of Technology Teaching Hospital Ogbomoso. Patients less than 18 years old and obstetrics and gynaecological patients were excluded. The Patients' relevant data and vital signs were gotten from case notes and were used to calculate Mean MEWS for each patient over 72 hours preceding outcome.

Comment [c3]: WHICH RESEARCH DESIGN DID AUTHOR UTILISE

Results. One hundred and fourteen (79.72%) of 143 patients with MEWS of above six were classified to be critically ill and managed in general wards instead of higher care unit. Mean MEWS among the patients discharged alive was statistically significant lower than the dead patients (2.7 ± 0.7 vs. 8.0 ± 2.6 , $P < .001$). Mean MEWS for pulse rate (0.2 ± 0.63 vs. 2.1 ± 1.0 , $P < .001$) and respiratory rate (1.2 ± 0.01 vs. 2.3 ± 0.75 , $P < .001$) were statistical significantly lower for the patients discharged alive. The main reason for calling attention of clinicians to deteriorating patients was gasping in 52.6% of cases which is a late sign. Responses of house officers when called upon to review critically ill patients were to inform registrars in 44.03% of cases. There was a mean delay of 131 (± 66.28) minutes between house officers' review and consultants' inputs.

Conclusion: Our study showed delay in recognition of patients at risk of deterioration and significant delay in nurses response and decision making process, we thus suggest use of MEWS and introduction of rapid response system.

Comment [c4]: THERE SHOULD ENOUGH CLARITY ON WHAT THE RESEARCHERS WANT TO ACHIEVE IN THIS STUDY

31 **Keywords:** *Poor response, deterioration, physiological parameters, modified early warning score,*
32 *Rapid response system.*

Comment [c5]: KEY WORDS, NOT PHRASES

33 INTRODUCTION

34 National Early Warning Score (NEWS) is a simple physiological score that consists of six
35 physiological parameters: pulse rate (PR) in beat per minute, systolic blood pressure (SBP) in
36 millimetres of mercury, respiratory rate (RR) in breath per minute, temperature (T) in degree
37 Celsius and arterial oxygen saturation (SpO₂) and level of consciousness using AVPU system: (A alert,
38 V for responding to voice, P responding to pain and U for unresponsive). This scoring system requires
39 simple monitoring devices that are readily available for during routine monitoring of vital signs at bed
40 side. The scoring system was developed by the Royal College of Physicians (RCP) to aid early
41 recognition of patients at risk of adverse events, through tracking of patients' physiological
42 parameters [1]. A variant of NEWS called Modified Early Warning Score (MEWS) excluded SpO₂ in its
43 parameters, which makes it more easily scored as SpO₂ is not routinely monitored during vital signs
44 assessment, a modification making it more feasible to use in low and middle income countries where
45 pulse oximeter may not be readily available. Deterioration of patients' conditions are often preceded by
46 progressive derangement of physiological parameters several hours prior to adverse events in about
47 80% of cases [2] which are often documented [3, 4, 5, 6, 7, 8, 9] without corresponding early competent
48 clinical response and intervention [10]. Failure of early response and appropriate interventions from
49 physicians with appropriate clinical competencies has been termed "failure to act" by Hillman et al and
50 was associated with exacerbation of acute illness [11] with increased risk of cardio-respiratory arrest
51 and death [12, 13] with a study quoting about 11% mortality [14]. Sub-standard care received by most of
52 patients prior to presentation, due to poor health care services in low and middle income countries, are
53 often associated with poorer prognosis and outcomes. This coupled with delayed initiation of definitive
54 treatment, delayed recognition of progressive derangement of vital signs, lack of continuous automated
55 monitoring devices in most of the wards and lack of dedicated acute medical teams for 24 hours
56 coverage in a day in many hospitals in most low and middle income countries, further escalates the
57 poorer outcome seen in our patients. Early recognition of at risk patients makes it easier to manage
58 such patients with simple measures such as oxygen support, fluid support, review of medications
59 such as early commencement of antibiotics in patient with sepsis, with minimal cost on scarce health
60 care resources.

61 The triad of early detection, timeliness of response and activation of clinicians with appropriate clinical
62 competency has been shown to improve the outcomes of patients at risk of adverse events in
63 hospitals. In other to achieve this triad many hospitals have introduced Rapid Response System
64 (RRS) that consists of two limbs; the afferent limb that utilises a track and trigger systems (TTS) by
65 using a scoring system such as National Early Warning Score or its modification called Modified Early
66 Warning Score (MEWS) that will assist early recognition of patients at risk and the efferent limb
67 system known as Rapid Intervention Team (RIT) that respond to afferent limb activation. This study
68 was borne out of recognition of the advantages and effectiveness of compliance to triad of early
69 detection, timeliness of response and competent clinical response in patients' care. We thus
70 investigated our compliance to the triad, by documenting responses of health care workers to
71 patients' physiological parameters 72 hours preceding discharge or death, to compare MEWS between
72 dead patients and patients discharged alive, and to sensitise and convince health care workers that
73 are directly involve in patients' care about this simple scoring system (MEWS) and it s value in
74 achieving the triad.

75 **METHODS**

76 **Setting**

77 The study was carried out in LadokeAkintola University of Technology Teaching Hospital
78 Ogbomoso. LadokeAkintola University of Technology Teaching hospital Ogbomoso is a new tertiary
79 health care centre with facilities for primary, secondary and tertiary health care services. The hospital
80 receives referral from local peripheral hospitals and neighbouring teaching hospitals. The hospital
81 admits an average of about 2150 patients per year with mortality rate of about 5.60% per year on the
82 average. The hospital has about 300 beds, an intensive care unit (ICU): with four functioning
83 ventilator, two consultant anaesthesiologists, six anaesthetic specialist registrars in training and eight-
84 non-specialist nurses. The hospital has minimal facilities for managing critically ill patients; making
85 many critically ill patients to be managed in general wards by the managing team with or without
86 contributions from the anaesthetist, a finding comparable to Bhagwanjee study, who found out that
87 critically ill patients are often managed in general wards in low and middle income countries due to
88 few numbers of available ICU beds[15]. No ward in the hospital has facility for either continuous
89 monitoring of patients physiological parameters or functioning defibrillator.

90

Comment [c6]: NEED TO DISCUSS DESIGN USED

91 **Patients**

92 We retrospectively reviewed randomly selected case notes of 264 patients discharged alive
93 and 243 patients who died between July 2011 and June, 2016. The exclusion criteria included patients
94 less than 18 years, pregnant patients because pregnancy is associated with hyperdynamic
95 circulation on its own and NEWS and MEWS are yet to be validated in pregnant women and case notes
96 that lack necessary parameters for calculating MEWS on six occasions preceding outcomes.

97 **Data**

98 The data collected included patients' socio-demographic characteristics, clinical diagnosis, patients'
99 wards, and six-sets of each patients' vital signs at 12 hours interval over 72 hours preceding outcome
100 (discharged alive or death). The obtained vital signs were used to calculate six sets of modified early
101 warning score and mean score for each patient. Modified Early Warning Score off five was taken as
102 critical value based on previous finding which showed that MEWS of 5 and above was associated
103 with increased need for ICU admission (OR 5.4, 95% CI 2.8-10.7) and adverse outcome [16]. The
104 mean score for patients that were discharged alive was compared to that of dead patients. The other
105 data retrieved from the case notes included documented nurses' responses to abnormal vital signs,
106 evidence of escalation of treatment or intervention either by the nurses or house officers when called
107 upon, reason(s) for calling the attention of clinicians by nurses prior to patients death, house officers
108 responses and treatment plans, time difference in minutes between house officers' documentation
109 and registrars' documentation, registrars' documentation and consultants' input; time of death and
110 duration of hospital stay.

111 **Modified Early warning Score (MEWS)**

112 Modified Early Warning Score is a modification of the National Early Warning Score developed by the
113 Royal College of Physicians (RCP) with the aim of achieving a universal and objective scoring system
114 that will allow early recognition of patients at risk of adverse events. National Early Warning Scoring
115 system scores seven physiological parameters that include PR, SBP, RR, SpO₂, T, level
116 of consciousness and urine output (which is excluded from score calculation), whereas Modified Early
117 Warning Scoring system excluded SpO₂ and Urinary Output (table 1) that are not routinely
118 monitored and charted in vital signs charts. MEWS has minimum and maximum values of 0 and 14
119 respectively with higher score signifying physiological instability.

120

121 Table1: showing the component of Modified Early Warning Score and grading.

	3	2	1	0	1	2	3
Systolic blood pressure (mmHg)	70	71-80	81-100	101-199		>200	
Pulse rate (beats per minute)		40	41-50	51-100	101-110	111-129	130
Respiratory rate (breaths per minute)		9		9-14	15-20	21-29	30
Temperature (°C)		35		35-38.4		38.5	
AVPU score				A	V	P	U

122
 123 AVPU: A, alert; V, responding to voice, P, responding to pain; U, unresponsive
 124 Adapted from Subbe et al, 2001.doi:10.1371/journal.pone.0151408.t001 [16].

125
 126 **Statistical analysis**

127 Results were presented in form of tables and charts. Socio-demographic characteristics were
 128 analysed using descriptive statistics, categorical variables were presented in form of both frequencies
 129 and percentages, and mean and standard deviation were used for continuous variables. Chi-square
 130 and t- test were used for test of significance for categorical and continuous variables respectively. *P*-
 131 values less than .05 were considered to be statistically significant.

132
 133 **RESULTS**

134 Case notes of 264 patients discharged alive and 243 dead patients were reviewed. The mean age of
 135 the patients was 49.6 (±26.7) with interquartile range (IQR) of 34 (Q1=37 and Q3=71). Two hundred
 136 and eighty nine (57.0%) of the patients were males. Table 2 shows the socio demographic
 137 characteristics of the patients.

138 Table 2: Showing the socio-demographic characteristics of the patients

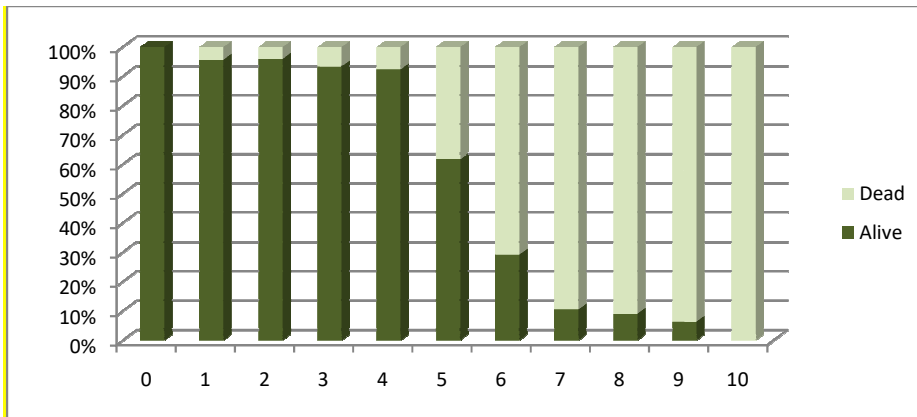
Parameters	Alive (n=264)	Dead (n=243)	<i>P value</i>
Age (mean SD)	48.33(±28.2)	50.80(±26.2)	.3080
Sex M:F	153:111	136:107	.7175
Wards			

Medical	91	88	
Surgical	101	83	.5782
ICU	13	18	
Emergency	59	54	

139

140 Mean modified early warning score for patients discharged alive (PDA) was 2.7 (\pm 0.6) as compared to
 141 mean score of 8.0 (\pm 2.6) for the dead patients ($p < .001$). Further assessment revealed that modified
 142 early warning score of 5 and above were significantly associated with higher risk of mortality (RR
 143 21.24, $P < .001$) (Fig. 1)

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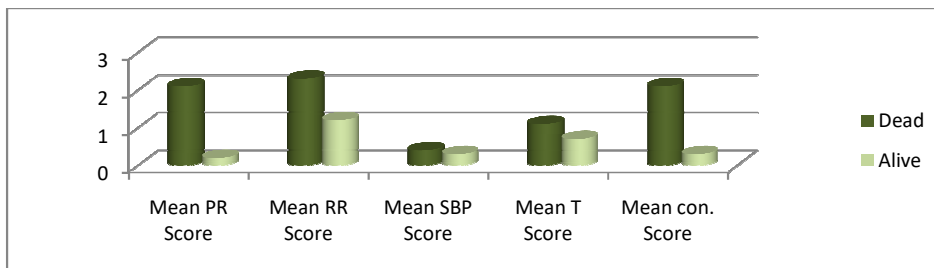


145

146 Fig.1: Showing the outcomes in percentages for different modified early warning score values.

147 Assessment of vital signs revealed that pulse rate, respiratory rate, temperature and
 148 consciousness scores were statistically significantly higher in dead patients, while systolic blood
 149 pressure shows no statistical significant difference when dead and alive patients were compared.

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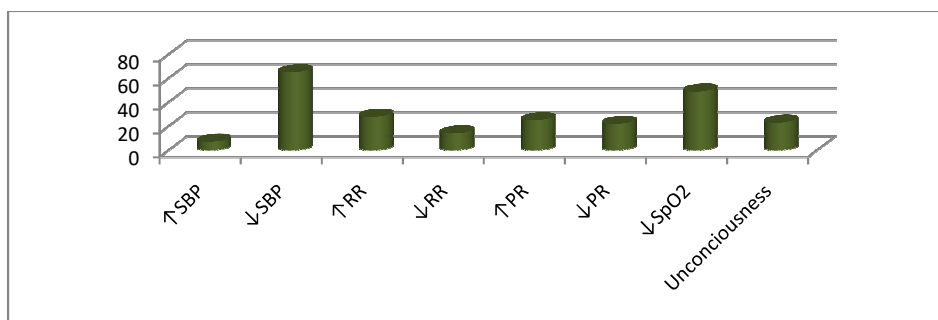


151

152 Fig.2: Showing the mean scores for each parameter of MEWS between dead and alive patients.

153 Ninety-four (26.2%) out of 361 patients that have MEWS of 6 and below had documented evidence
 154 of escalation of treatment or increased in frequency of monitoring of their vital signs as compared to
 155 139 (95.2%) out of 146 patients with MEWS of greater than seven. Decreased blood pressure in
 156 65(30.4%) occasions was responsible for escalation of treatment based on the vital signs and followed
 157 by decreased SpO₂ in 49(22.9%) occasions (Fig. 3).

158



159

160 Fig. 3: Showing changes in vital signs that were associated with escalation of treatment.

161 ↑ Increased ↓ Decreased

162 There was a mean delay of 83 minutes between house officers' documentation and registrars' review
 163 following recognition of patients' deterioration by ward nurses and mean delay of about 48 minutes
 164 before consultants' input, making a total delay of 131 minutes before final decisions were taken.

165 Analysis of indication for notifying clinicians prior to patients' demise revealed that in 52.6% of times
 166 attentions of clinicians were not drawn to patients until patients started gasping. (Fig. 4)

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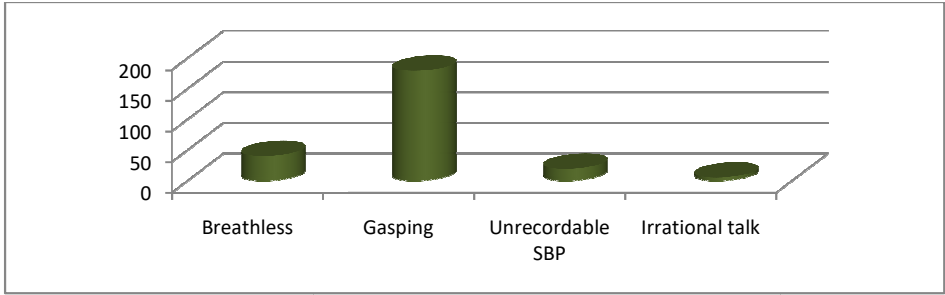


168

169 Fig.4: Reasons for notifying managing team preceding patients' death by nurses

170 Review of the case notes revealed that in 179 (73.7%) out of 243 occasions clinicians met patients
 171 gasping and breathless in 40 (16.5%) occasions. (Fig. 5)

172

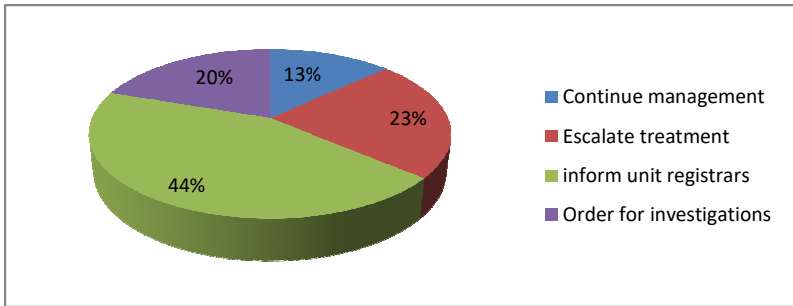


173

174 Fig.5: Showing patients' condition at point of review by clinicians following notification of patients'
 175 deterioration by the nursing staff

176 When house officers were informed to review patients following recognition of patients' deterioration;
 177 in 107(44.03%) occasions the responses were to inform their unit registrars. (Fig. 6)

178



179

180 Fig.6:Showing the pattern of house officers' responses to deteriorating patients.

181 Admission pattern revealed that 311 (61.3%) out of 507 patients had MEWS of 5 and above. Of 311
 182 patients with MEWS of 5 and above 280 (90.0%) were managed in generalwards. Only 29 (20.3%)
 183 out of the 143 patients with MEWS of 7 and above were managed in ICU.

184 In none of the case notes was there cleared documentation byclinicians on what to do in case of
 185 patients' deterioration or specific value of vital signs thatclinicians should be informed.

186 **DISCUSSION**

187 **This** study confirmed previous reports findings on MEWS as a predictor of patients' outcome; and that
 188 progressive deterioration of patients' physiological parameters often precede patients' death, which
 189 are often documented without appropriate corresponding competent clinical responses. **This**study
 190 showed that modified early warning scores of 5 and above was associated with clinical and

191 statistical significant mortality. No patients in this study with mean modified early warning score of
192 above eight and those with MEWS of above twelve at any point survived, as compared to one study
193 where some patients with such values survived [17]. Possible explanation for poor outcome in this
194 study is probably due to lack of adequate critical care facilities in our centre such as: all round
195 functioning ICU, high dependency unit (HDU) and complete lack of coronary-cardiac unit compared to
196 hospitals in developed countries where modern critical care facilities are readily available and
197 accessible. Other factors that may be responsible for better outcomes in developed countries are:
198 availability of services of emergency medical team (EMT) and activation of rapid response system
199 (RRS) following recognition of patients' deterioration [18]. This study also found out that there was
200 appreciable mean delay of about 131 minutes before consultants' inputs into patients' management
201 following recognition of deterioration by nursing staffs. A non documented observation revealed that in
202 about 56% of cases randomly reviewed, consultants' input were often verbal communications over the
203 phone, this rose up to about 95% during the call hours. This time delay becomes more worrisome as
204 it was revealed that house officers' responses in most cases were inadequate and sub-optimal due to
205 lack of adequate knowledge and experiences on management of critically ill patients. In majority of the
206 cases house officers rarely escalate treatments when called upon to review patients at risk of
207 deterioration, but rather waited for their registrars to take decisions who in turn would further need to
208 inform managing consultants before major decisions are taken such as: need to transfer patients to
209 higher care unit or refers to other centre with better facilities.

210 This study revealed that common reasons for escalation of treatment were decrease in blood
211 pressure (un-recordable) followed by decreased SpO₂; these two changes are late signs as initial
212 compensatory mechanism of cardio-respiratory system would have maintained systemic blood
213 pressure and SpO₂ by increasing HR, force of contraction, peripheral vasoconstriction and RR due to
214 activation of sympatho-adrenergic response. This shows lack of basic understanding of
215 pathophysiological changes and physiological compensatory mechanism associated with
216 haemodynamic instability among health care workers.

217 The study showed poor compliance to the triad of early detection, timeliness of response and
218 activation of appropriate clinicians with competent clinical responses which are important factors that
219 influence patients' outcomes. This study also found out that about 62% of patients in medical and
220 surgical wards were considered to need at least an hourly monitoring of vital signs based on the

221 expected response for MEW score of 5 as in the Royal College of Physicians (RCP) guidelines
222 (Table3). The study further showed that less than one-fifth of patients with MEWS of seven and above
223 weremanaged in intensive care unit (ICU). This showed that significant percentage of patients that
224 were managed in conventional general wards were patients that required higher care units. The main
225 reasons for this pattern of admissions and management of “potentialcritically ill patients” in
226 conventional general wards were due to: (1) failure of recognition for need to transfer such patients to
227 higher care units with better monitoring facilities such as high dependency unit or ICU (2) lack of such
228 higher units. Similar reasons were reported from studies from some other low income countries[1920].
229 In none of the case notes was clear documentation of what to do in case of patient’s deterioration of
230 vital signs or change in patient’s clinical condition. **If** the clinicians clearly stated critical/specific vital
231 sign values that clinicians’ attention should be sought and possibly what to do while waiting
232 forclinicians’ review, some adverse events would have been prevented. A similar approach is being
233 used in management of head injured patients when decrease in Glasgow Coma Score(GCS) is
234 considered as an indication to call clinician’s attention who has core clinical competency in managing
235 head injured patients; a similar approach is also embraced when writing blood transfusion orders
236 which include what to do when signs and symptoms of transfusion reaction are observed. The main
237 objective of this approach is to avoid inherent danger of delay interventions in such two
238 aforementioned clinical scenarios. This approach can be borrowed in management of patients at risk
239 of adverse eventin the general wards.

240 Current evidence has shown that the triad of 1) early detection and recognition, 2) timeliness of
241 response and 3) competency of medical response arefactors that determine patient’s response and
242 outcome to medical interventions[16,21,22,23,24,25].Early detection and timeliness of response are
243 possible/feasible through monitoring and early recognition of patients’ vital signs deterioration. This
244 triad is essential for good patients’ management and outcomes. Failure to monitor vital signs, coupled
245 with delay in recognition of patients’ vital signs deterioration have been shown to delay the rapid
246 response system/emergency medical teams[26]with resultant failure to act. Failure to act was
247 reported to be responsible for about 11% of avoidable hospital mortality by National Patients Safety
248 Agency(NPSA)report in 2007[14].

249 Vital signs are complex physiological parameters that are often affected by so many factors other than
250 the clinic-pathological conditions of the patients. Thus holistic approach in the interpretation of vital

251 sign values in context of other vital sign values rather than interpretation of a particular value in
 252 isolation may likely predict patients' outcome as derangement of vital signs rarely occur in isolation.
 253 When combined and weighted values are used to calculate a single score value it will likely make the
 254 interpretation much easier and better. Recognition of this has led the RCP to developed a colour
 255 coded scoring system called National Early Warning Score(NEWS) that will help nurses, clinicians
 256 and member of emergency medical team or Rapid Response System bridge the gap to recognise and
 257 detect early a deteriorating patient through simple bed side physiological parameters. The scoring
 258 system also states clearly the expected responses based on the calculated-weighted scores thus
 259 allow timely notification of clinicians with appropriate clinical competency as shown in tables 3 and 4.
 260 A similar observational track and trigger chart was developed for children use in Victorian Hospital
 261 which guides the clinicians whether to escalate patients care based on the vital sign values[27].

262 Table 3: National Early Warning Scoring System

Parameters	3	2	1	0	1	2	3
Resp. Rate	≤8		9-11	12-20		21-24	≥25
O2 Sat	≤91	92-93	94-95	≥96			
Supp O2		YES		NO			
Temp	≤35.0		35.1-36.0	36.1-38.0	38.1-39	≥39.1	
Systolic BP	≤90	91-100	101-110	111-219			≥220
Heart Rate	≤40		41-50	51-90	91-110	111-130	≥131
Level of conciseness				A			V,U,P

263

264

Table 4: Clinical response to NEWS triggers

Scores	Clinical risk	Monitoring	Response
0	Low	Minimum 12hourly	Continue routine NEWS monitoring
1-4	Low	4-6 hourly	Inform registered nurse to determine if need for Escalation of care

Individual parameter scoring 3 (Red score)	Medium	Increased to a minimum of 1 hourly	Registered nurse to urgently inform managing team With core competencies Clinical care in environment with monitoring facilities
Aggregate 5-6	Medium	Increased to a minimum of 1 hourly	
Aggregate 7 or more	High	Continuous monitoring of vital signs	Need specialist review from managing team Clinician with critical care competencies assessment Consider transfer to higher unit

265 Adapted from Royal College of Physicians National Early Warning Score

266

267 **This** study utilised a modified form of NEWS which has been previously validated and aimed to meet
268 the need of patients in various clinical settings[16, 28]including Africa [29, 30, 31].Modified Early
269 Warning Scoring system excluded patients SpO2 and hourly urinary output in its scoring. The authors
270 opted for MEWS as SpO2 are not routinely monitored nor charted in patients' vital signs charts and
271 hourly urine output were not documented in most of the case notes, a common occurrence seen in
272 most low and middle income countries.

273 In order to avoid delay in patients' management as pointed out in this study we suggest introduction
274 and use of modified early warning score, which score patients based on the derangement of vital
275 signs and consciousness level and expected response without delay based on the patients score on
276 colour coded NEWS triggers chart; as many hospitals have no trigger point nor escalation
277 policy. Modified early warning score is highly favoured because of its simplicity, as estimation of
278 peripheral oxygen saturation and oxygen supplementation are not readily available in significant
279 number of time in low and middle income countries..However National Early warning Scoring system
280 which take patients SpO2 , and oxygen supplementation into consideration to calculate NEWS may
281 be a better predictor of patients outcome in places where facility for SpO₂ is readily available
282 Determination of MEWS for each patient following assessment of vital signs will assist attending

283 health care worker to make a better decision based on the warning score protocol guidelines(table 4)
284 rather than subjective opinion of the observer who may as well be deficient in interpreting the
285 implication of observed values. Though several other scoring systems have been designed, none of
286 themissuitablefor bedside scoring and universal as MEWS and NEWS. ModifiedEarly Warning Score
287 can also help inallocation of patients to different level of care especially in low and middle income
288 countries where health care resources are limited in supply. Modified early warning score has also
289 been shown to assist nurses, doctors and other health care professionals that are involved in
290 patients' care to have a protocol based guidelines for frequency of monitoring vital signs. This
291 becomes advantageous in situations where there is low nurse to patient ratio thus avoiding the
292 traditional routine of monitoring vital signs for every patients whether at risk or not thus allowing
293 concentration and more focused attention to patients at risk of deterioration that may need more
294 frequent monitoring and escalation of treatment.

295 Though introduction of MEWS will aid in early detection of patients at risk of progressive deterioration
296 and possibly timely response, the authors still believed that for the third component of the triad to be
297 effective hospitals need to introduce a dedicated acute medical team unit in the form of Rapid
298 Response System (RRS) whose afferent limb will make use of MEWS to activate the efferent limb.
299 The efferentlimb will consist of clinicians with core competency in acute care management and trained
300 ICU personnel that will offer immediate response to activation and commence immediate treatment in
301 the ward and plans further escalation of treatment based on patient's MEWS and response.

302 **CONCLUSION**

303 This study showed delay in recognition of patients at risk of deterioration despite obvious
304 documentation of progressive derangement of vital signs and significant delay in nurses response
305 anddecision making process, we therefore suggest and recommend the use of MEWS assessment
306 for each patients at leasttwice a dayor more depending on patients clinical and haemodynamic
307 stability with expected corresponding response and introduction of acute medical team in the form of
308 rapid response system (RRS) in our hospitals.

309

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