**General guideline for Peer Review process:**

This journal’s peer review policy states that **NO** manuscript should be rejected only on the basis of *lack of Novelty*, provided the manuscript is scientifically robust and technically sound.

To know the complete guideline for Peer Review process, reviewers are requested to visit this link:

(http://www.sciencedomain.org/page.php?id=sdj-general-editorial-policy#Peer-Review-Guideline)
### PART 1: Review Comments

<table>
<thead>
<tr>
<th>Reviewer’s comment</th>
<th>Author’s comment (if agreed with reviewer, correct the manuscript and highlight that part in the manuscript. It is mandatory that authors should write his/her feedback here)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Compulsory REVISION comments</td>
<td>I recommend putting the impact or implications of the study and how it advances our knowledge of the area.</td>
</tr>
<tr>
<td>Minor REVISION comments</td>
<td>I recommend some modifications as well as make some suggestions to improve the quality of the article.</td>
</tr>
</tbody>
</table>

**Abstract**

**Methodology:** It is recommended putting the name of the instrument Patients Satisfaction Questionnaire Short Form (PSQ-18).

**Introduction:**
- It is recommended contextually the introduction with studies that show the state of the art (patient satisfaction)
- It’s important to present the knowledge gap and justify the importance of the conducting the study.
- It is recommended demonstrate the relevance of the study.

**Materials and Methods:**
- Line 41: It is recommended to present the reference of the validated instrument PSQ-18 in the introduction. Example: Marshall (1994).
- It is recommended to talk about losses occurred.
- I suggest putting the correct identification of the two axes in figure 1 (frequency and “?”).
- It is recommended putting the correct identification of
Putting the title, total sample number, city, country, year. Example: title, (n=115). Nigeria, West Africa, 2017

- (N=115) Put in lower case letter “N” in all tables. Example: 2,3,4,5,6,7,8.

**Discussion:**
- I suggest putting two more references in line 113 (“Studies have shown that using results obtained from satisfaction surveys can have a profound effect on quality of services”).

**Conclusion:**
- I suggest add the interpretation of main results and contribution to knowledge of the area.

**I suggest add the references:**